# 2023 William H. Roberts Public Library Distinguished Service Award

## Sponsored by the Public Library Section, NCLA

### Purpose

The purpose of this award is to recognize service excellence in public libraries in North Carolina. The recipient of this award may be a library leader or an unsung hero/heroine in public libraries.

## Criteria

Any North Carolina public librarian or public library employee who meets any of the following criteria:

- Someone who has made an impact on services locally, regionally, or statewide
- Someone who has made a contribution via a special event or achievement
- Someone whose body of work or career deserves recognition

### Examples

- Someone who runs successful programs year after year, or someone who has developed a successful feature program
- Someone who has shown exemplary customer service skills throughout his/her career
- Someone who has increased the visibility of libraries locally, regionally, or statewide
- Someone who has worked behind the scenes to contribute to the successful operation of a library, committee, or professional association

### Nomination process

Send a one-page letter of recommendation describing how your nominee meets any of the stated criteria. Please include complete contact information for the person making the nomination, including relationship to the nominee. Members of the North Carolina Library Association (NCLA) Public Library Planning Council are ineligible for this award. Nominations are due by 5:00 p.m. on Friday, August 20, 2021.

### Award process

The William H. Roberts Public Library Distinguished Service Award Committee will review nominations and make a recommendation to the Planning Council. The Council will make the final decision on the recipient. The recipient will be introduced at the 2021 NCLA Conference. Both the recipient and the recipient's library system will receive a plaque and a \$500 cash award. The committee will send a press release to the recipient's local newspaper.

Please send nominations and/or questions, by August 31st.