

Speaker Biographical Sketches  
**NCLA-RASS 2010 Conference**  
**“Digital Reference Tools & Technologies”**  
September 24th / Cameron Village Regional Library in Raleigh, NC

**Byrna Coonin:** Following library school at UNC-Chapel Hill, Bryna served as a reference librarian at the University of Georgia for several years, at North Carolina State University State in Raleigh for more than a decade, and since 1999 at Joyner Library at East Carolina University (ECU).

**Susan Wolf Neilson** began her library career at the Memphis/Shelby County Public Library system in Tennessee, then moved to Charleston, SC as a Business Librarian. She later moved to Raleigh after a few years and slipped right into Bryna Coonin's position as Business Librarian at North Carolina State University after she left, where she worked for 4 years and finally, and hopefully, settling down at the Wake County Libraries, Cameron Village Branch, as Adult Services Manager - 5 years ago! Susan is also a specialist in philanthropy and grantsmanship.

**Amy Harris** is the Information Literacy Program Coordinator and Reference Librarian at the University of North Carolina at Greensboro. When not teaching one-shot library instruction sessions, she enjoys long walks on the beach and hanging out with her awesome husband and adorable, active toddler.

**Lynda Kellam** is the Data Services and Government Information Librarian at the University of North Carolina at Greensboro. She also supports the Political Science Department and Environmental Studies and Conflict Resolutions Programs through instruction sessions and collection development. She likes new tech toys and enjoys hearing people talk about productivity tools.

**Jill Robinson Morris** is the Outreach & Promotions Librarian at NC LIVE. She has worked at NC LIVE for the past year and a half, and her role includes raising awareness of NC LIVE resources and services, and managing outreach to the organization's nearly 200 member libraries.

**Pam Sessoms** is currently the Directory of the Undergraduate Library at UNC-Chapel Hill. Prior to working in the Undergrad, she was Electronic Reference Services librarian in the Reference Department at Davis Library, also at Carolina, for fifteen years. Pam and her programmer husband, Eric Sessoms, have been developing the LibraryH3lp platform for the last three years.

**John Raynor** has been a business reference librarian at the High Point Public Library since 2004, and is particularly interested in building mutually-beneficial relationships between the library and local nonprofit organizations. Prior to taking a library science degree at the University of Rhode Island, John worked as a biomedical research technician at the Tufts University Medical School in Boston.

**Mark Sanders** is the Head of Reference at East Carolina University. Mark joined ECU as the Student Outreach Reference Librarian in 2005. Prior to that he was the Outreach Librarian at Louisiana State University. Mark holds a BA in Foreign Languages from UNC-Asheville, an MA in Spanish Literature from Penn State University, and an MLS from the UNC-Chapel Hill. His hobbies include cooking, disc golf, camping, live music and visiting cultural institutions.

**Jennifer Davison** is the Head of the Government Documents Branch at the State Library of North Carolina. She has been working with North Carolina state publications for the past 4 years. Jennifer led the content selection team for the Ensuring Democracy grant project.

**Mary Krautter** is Head of Reference and Instructional Services at the University Libraries of UNC Greensboro. She has a BA and MA in English from Virginia Tech and an MLS from UNC Chapel Hill. Her career includes many years in a variety of public service positions at the University of Kentucky Libraries. Mary's research interests include collaborating with faculty in information literacy and collection development for reference collections.